

# Trafford Community Crisis Response

Service launches 25 September 2023

**Trafford Community Crisis Response service provides a rapid response and assessment service in the community for people in urgent need of health and social care intervention at home. Our aim is to prevent avoidable hospital attendance and admission.**

We will visit the patient at home within **2 hours**, carry out an assessment and support them to remain at home by providing specialist short term involvement for up to **48 hours** before handing over to other community services.

We are a **multidisciplinary team** of highly-skilled staff from health and social care including Advanced Clinical Practitioners, General Practitioner, Nurses, Occupational Therapists, Physiotherapists, Social Workers & Primary Assessors, Pharmacists and Support Workers.



## Referring to Crisis Response

Referrals are accepted via Single Point of Access (SPA) from primary care, community health, social care, NWS crews attending calls and hospital A&E to prevent avoidable admission.

 **0300 3230303 - Option 3**

- 08.00 to 21.30 - 7 days a week
- Last referral taken at 20.00.



### Who we can support:

- Referrals are not limited to specific conditions
- Patients must be consenting adults 18+ years
- Patients must be registered with a Trafford GP.



### Who we can't support:

- People under age of 18
- People with acute mental health or substance abuse crisis
- Issues relating directly to pregnancy.