



Trafford Local
Care Organisation

Our priorities for 2024-2025

Summary operating plan
information for staff and partners.



Reduce health inequalities
with a focus on data



Safety & high quality



Clinically led



Digital including
performance



Workforce & organisational
development



Financial sustainability
& productivity



Communication and
engagement



Sustainability



#WeAreCommunity

Outlining our priorities for 2024-2025

I want to thank you all for the work you do everyday supporting, enabling and caring for the people of Trafford. Over the last year we have continued to develop TLCO and demonstrate the impact that working together can have for the people who use our services, as well as for ourselves.



For the next 12 months, I want us to ensure that together we don't lose sight of our core purpose – **the delivery of safe, effective services** for the people in Trafford in partnership with colleagues in primary care, the wider local authority, hospitals, voluntary sector and beyond. I also want us to look for and act upon opportunities to be **proactive in our approach** and really ensure we are 'preventing' ill health and the need for long term services through our health and care services.

This is the key to making a difference to people and we all have a role to play in this work in the contacts we make each and every day.



Katy Calvin-Thomas, LCO chief executive.

Our vision - as one health and care team

Working together we can help the people of Trafford:



Live healthy, independent, fulfilling lives



Have equal access to health and social care services



Be part of dynamic, thriving and supportive communities



Have the same opportunities and life chances, no matter where they live



Receive safe, effective and compassionate care, closer to their homes

Our way of working - #WeAreCommunity

- We provide **services in the community** across Trafford
- We work together with **partners in the community**
- We work across neighbourhoods with a focus on what is important to **local communities**
- We are a **staff community**, working as one team across community health and adult social care.

Our core priorities for 2024-2025

This year we have eight core priorities. They are shaped by how we work in Trafford - focused around the needs of our community and delivered in partnership with other organisations.

Reduce health inequalities with a focus on data



Progressing the development of the Trafford neighbourhood model, delivering targeted approaches to health and care challenges and working with our Primary Care Networks.



Safety & high quality

Ensuring our services meet core performance metrics and working across care pathways with partners to continually improve the service offer.

Digital including performance



Developing and delivering a digital improvement and transformation plan, working together across health and care in Trafford.



Workforce & organisational development

Delivering agreed leadership and team development plans across the LCO. Improving staff retention and recruitment and providing more career development opportunities.

Clinically led



Continuing to deliver our clinically led programme of service transformation and supporting urgent care redesign with a Home First ethos (including Hospital at Home).



Financial sustainability & productivity

Ensuring we meet our financial targets and provide value for people in Trafford. Developing a future plan for community services estates in Trafford.

Communication and engagement



Communicating effectively with primary care around development of new services and engaging people and partners in understanding transformational changes.



Sustainability

Exploring options to enable community health and adult social care services to contribute to reduced carbon emissions across the borough.

Service plans

Each of our services have developed a service plan for 2024-2025 that contributes to the operating plan. These outline what they will be working on during the year, linking into the eight priorities for the LCO. Speak to your team leader/line manager about the service plan for your area.



Enablers

As well as the overall priorities that are taken from our operating plan for the year, there are a number of enabling work programmes across the LCO. These are the corporate functions that support our teams to deliver what they need to. They have built requirements from your service plans into their work programmes for the year.



The enablers include:

- Digital, data and business intelligence
- Human resources and organisational development
- Quality, safety and professional
- Transformation, service improvement and business change
- Communications and engagement
- Commissioning.

Where you fit in

Every member of LCO staff, in whatever role you do, plays a part in delivering our priorities. Think about how you do this. For example:



- How can you support our population health approaches by promoting them to people you are in contact with?
- How do you build better links with primary care or VCSE sector?
- How can you help ensure people, services and colleagues are resilient?
- How do you and your teams ensure services are safe, effective and efficient?
- What service improvement ideas have you got, or learning to share with other teams?
- How do your one-to-one conversations and appraisals link to the LCO priorities and your service plan?

Read our full operating plan

You can read our detailed operating plan for 2024-2025 on the TLCO website at www.traffordlco.org/resources

